

*“Children should have a voice to express what they think...at the same time adults should have an ear to listen to them.”*

Street boy, 16, Kolkata



# StreetInvest

Investing in children on the street

Supporting street children on Kolkata's Stations



YEAR 1

IMPACT REPORT



Capacity building programme delivered by StreetInvest

Regular street work presence on railway platforms in Kolkata

Safer and more supportive community for street children

More strategic and targeted approach to working with street children

More street children reached through effective street work



“Our thanks go to the CLSA Chairman’s Trust who awarded a grant of US\$ 87,447 on 15<sup>th</sup> October 2014 to support the first year of a proposed 3-year project, which commenced in February 2015.

This report focuses on the impact of street work on the lives of street-connected children and young people. Over the past 12 months we have followed the work of the 8 street workers who were employed directly through this project. While what they have achieved is extraordinary, it is only a snapshot of the overall impact of the project.

Our partners, Child in Need Institute (CINI) and LittleBigHelp (LBH), have demonstrated an extraordinary commitment to the implementation of a truly rights-based and child-centred approach which recognises and respects street children as experts in their own lives. They should be congratulated on the quality of the relationships they have built with the children they work with which have resulted in positive improvements in the quality of life of those young people.”

StreetInvest, April 2016

“Any interventions must recognise and seek to understand the depth and breadth of the children’s connections to the street, and not seek to force children to renounce these connections before they feel ready. The issue of trust permeates children’s responses, as well as the desire and hope for a trusted adult in their lives, one who understands, supports and guides them without prejudice. Adults must meet the children where they exist, and interventions must incorporate a dedicated long-term psycho-social approach.”

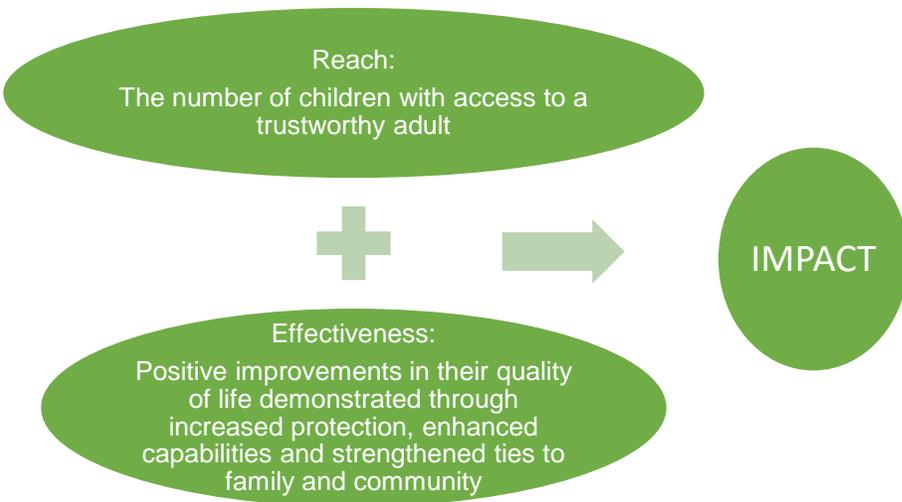
**Protection and promotion of the rights of children working and/or living on the street, United Nations Human Rights Office of the High Commissioner, 2012**

## Project Overview

Street children remain one of the world’s most marginalised groups who experience multiple deprivations of their rights every day. In their daily fight for survival, they demonstrate remarkable resilience and capabilities.

The core objective of this project was to build the capacity of CINI and LBH to reach a minimum of 2,000 street children through an effective street work programme.

Street work is an approach which starts with the individual child: by building relationships based on trust with children on the street, the worker can work at the pace of the young person to facilitate their participation in decisions which affect their lives. At the heart of this is an approach is the recognition of street children as experts in their own lives, with valuable contributions to make.



## A Trustworthy Adult in the Life of Every Street Child

What makes this different?		
Who:	How they view street children:	Their response:
<b>Society at large</b>	Criminals and delinquents	Remove them from the street for punishment
<b>Traditional development agencies</b>	Victims	Remove them from the street for protection
<b>Street workers</b>	Rights-holders, assets to society and capable of participating in matters which affect them	Build trust, listen and empower young people where they are – on the street

*“Children who live on the streets rarely have a voice to speak about their experiences, living situations and rights. Their stories remain unheard. Through our work these children are given a platform to share their views, opinions and discuss matters affecting their lives.”*

Street worker, CINI

*“In our work with we see these children as people with inherent potential, with contributions to make – not a problem to be fixed.”*

Street worker, LBH

*“Many people think it is material resources which will bring children off the streets but the most important resource you can bring as a street worker is yourself. Without you a child on the street will find food, somewhere to lie down, money and the like. What they lack is someone to relate to and trust: someone with listening ears who hears what they want to say.”*

StreetInvest Global Trainer

# Milestone Activities

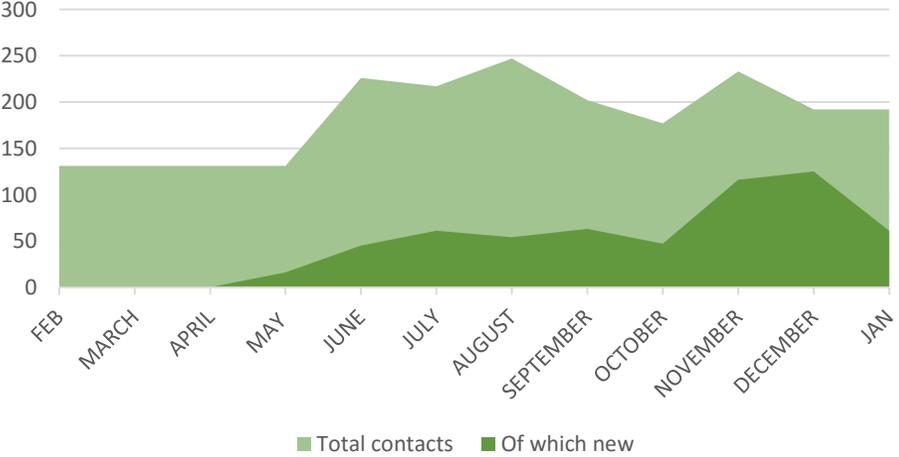
	Project Activities	Progress	Report
INFORMED: Data collection & Research	Headcount and service mapping of Howrah & Sealdah Stations	Exceeded expectation	<ul style="list-style-type: none"> <li>Headcount training delivered to 14 participants</li> <li>Supervised headcount and service mapping in Sealdah station</li> <li>Unsupervised headcounts in two additional locations</li> <li>33 focus groups with 413 young people</li> <li>Inclusion in StreetInvest's Peer Network for review and dissemination of a 3-year longitudinal research study</li> <li>Strategic review of programme by LBH based on data resulting of expansion of work to new zones</li> <li>Expansion of CINI street work to different times and locations</li> </ul>
	Child Participation Focus groups (quarterly)		
	Street work monitoring		
EQUIPPED: Training and Resources	Delivery of StreetInvest's Core module, <i>Introduction to Street Work</i> , to 20 new and existing street workers	Exceeded expectation	<ul style="list-style-type: none"> <li>8 new street workers recruited</li> <li>53 street workers trained in <i>Introduction to Street Work</i></li> <li>14 local law students from NUJS trained in <i>Child Protection, Values &amp; Attitudes</i></li> <li>Ongoing mentoring</li> <li>Provision of street worker kits to 20 street workers</li> <li>Provision of emergency medical care to 480 children</li> <li>19 street workers trained in <i>Working with Girls</i></li> <li>LBH and CINI trained in headcounting</li> <li>Recall day</li> <li>10 LBH staff trained in <i>Child Protection, Values &amp; Attitudes</i></li> <li>Request for further training from NUJS</li> <li>Ongoing internal training for LBH and CINI staff</li> </ul>
	20 law student volunteers trained in Child Protection, Values & Attitudes		
	<i>Working with Girls</i> training delivered to two street work agencies in Kolkata		
	<i>Headcount</i> training delivered to two street work agencies in Kolkata		
	Provision of street workers kits		
INFLUNTIAL: Local, national, International Advocacy	Community Engagement (240 community members trained)	Exceeded expectation	<ul style="list-style-type: none"> <li>84 child rights workshops with duty bearers including the Railway Protection Force involving 2,460 participants</li> <li>Weekly meetings with RPF</li> <li>Engagement with the UN General Comment for children in street situations</li> <li>CINI involved in launching Standard Operating Procedures at Vigyam Ghavam</li> <li>Children invited to participate in Passenger Safety Week</li> <li>New child protection booth established</li> <li>Attendance as facilitator at the Street Child Games in Rio de Janeiro resulting in the Rio Resolution</li> </ul>
STRONG: Organisational Development	8 people trained as local trainers and community advocates	Exceeded expectation	<ul style="list-style-type: none"> <li>8 participants completed management planning and donor engagement training</li> <li>4 Global Trainers identified and trained</li> <li>6 local trainers identified and trained</li> <li>Global Trainers attended a 2 week development workshop in Mombasa, Kenya</li> <li>Global Trainer attended a 1 week conference in London</li> <li>Additional partners and trainers joined workshops in Kolkata</li> <li>StreetInvest meetings with CINI UK to support fundraising strategies</li> <li>Online platform established</li> <li>Integration into wider StreetInvest strategy</li> </ul>
	2 Global Trainers identified, trained and mentored		
	Fundraising and management training		

# What a difference a street worker makes. . .

Reach



Street Work Monitoring Data



Recording both the total number of children who are contact with street workers each month, and the percentage of these that are met for the first time, illustrates the importance of trust between the worker and the child. Where children continue to access street workers, on a regular basis, it illustrates the value they place on the relationships between them. It also gives street workers the opportunity to learn more about the experiences of each child and be better informed about their situations, resulting in more effective responses to the challenges they face.

The number of new contacts made also indicates a more effective programme:

- New children arriving at railway platforms know that street workers are working there and can be accessed
- Children who have previously not spoken to street workers observe their peers enjoying the support of street workers, and, over time, take the first step in building a relationship with these trustworthy adults
- By learning more about the needs and experiences of the children they work with, through regular interaction, street workers can adapt their practice to respond, for example, by increasing their presence both spatially and temporally.

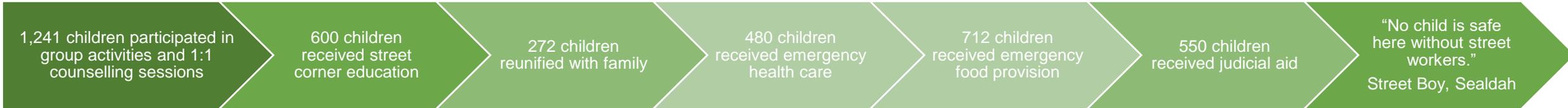


“Through focus group discussions we learned that during the night children experience physical and sexual abuse on the platform: they told us we need to be there more at night and pay attention to this issue. We agreed to conduct more night street work as well as planning regular activities to learn more about how we can resolve this problem.”

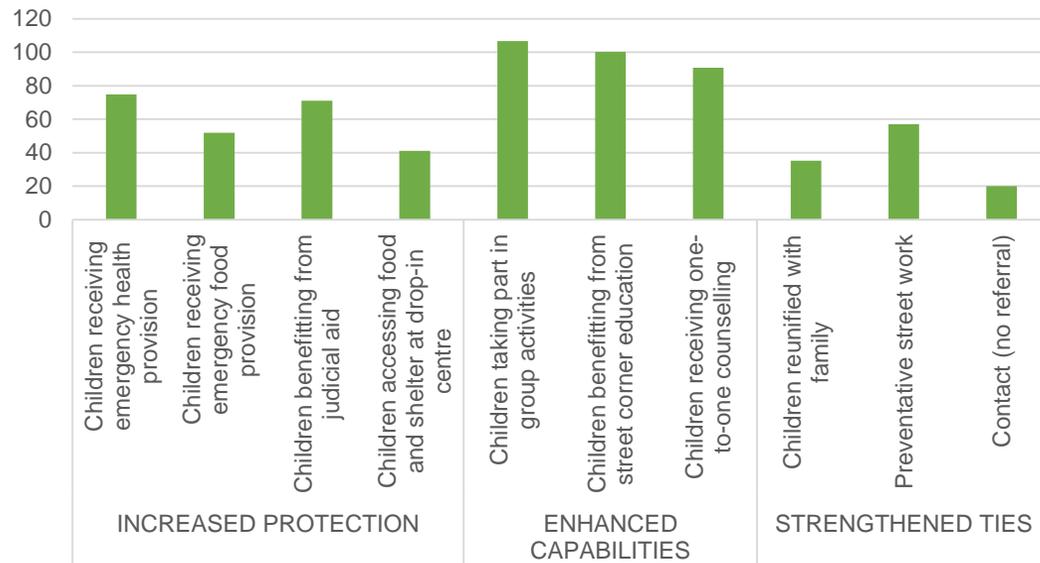
CINI, May 2015

# What a difference a street worker makes. . .

# Effectiveness



Average Monthly Street Work Activities



*“The moment I go to the street with the answers to the issues facing the child, I know I have failed. Every child is unique and the solution to his or her situation can be found only by respecting them and putting ourselves in their shoes..”*

CINI

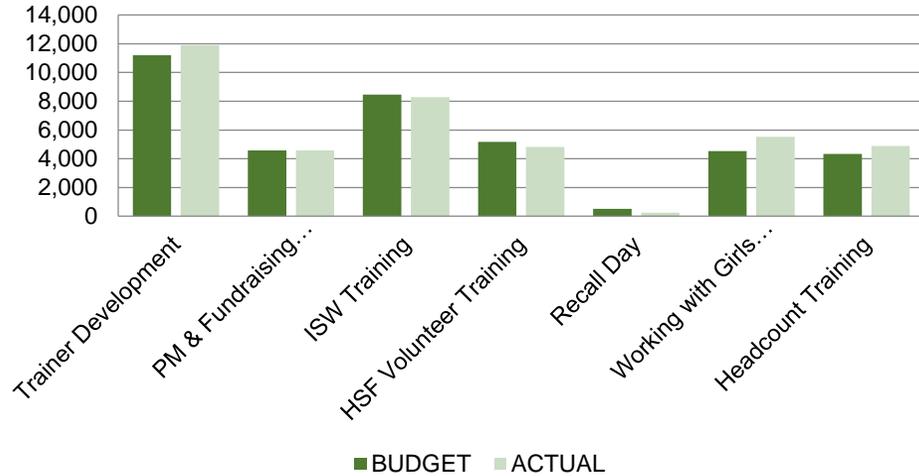
*“Being child-centred is crucial in our practice. For example, it means being non-judgemental of a child who returns to the street even after you have reunified them with his family. There is no terminology like ‘failure’ in street work: if, despite our intervention, a child returns to the street, we do not give up. We must analyse his situation without bias and without preconceptions. His return tells us not that we have failed but that he needs more time and support from us to achieve the goals he has set for himself.”*

LittleBigHelp

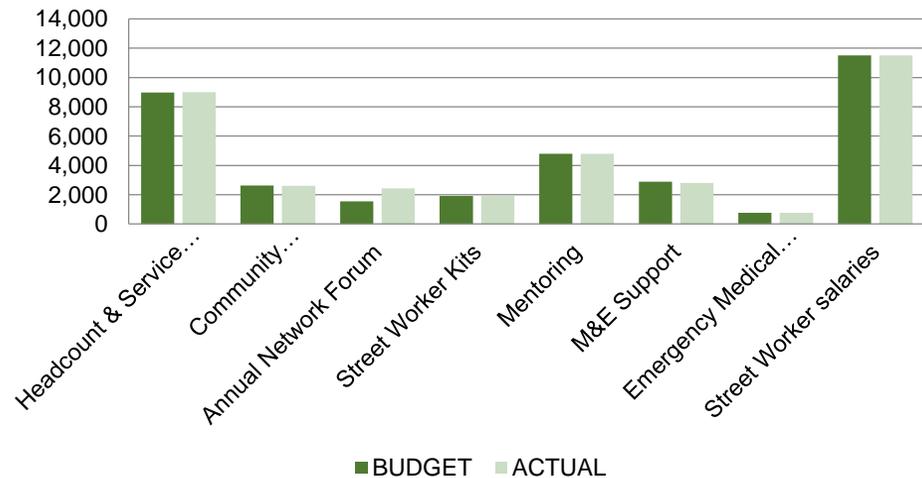
Raju and Rakesh are brothers who live at the station. They have been on the streets for 5 years, since they were ten and eight years old: their father died when they were young and their mother remarried a man who did not like them. Street workers from CINI have supported them for a long time, even reunifying them with their family, but each time they returned to the street. The street workers spent time with their mother to try to overcome the problems. The boys remain on the platform and continue to have regular contact with the street workers. Life is difficult but the constant presence of street workers who try to help them is one point of continuity in an otherwise unsettled life.

# Finance Summary

### Capacity Building Activities



### Project Activities



YEAR 1 CLSA BUDGET	USD BUDGET	ACTUAL SPEND	VARIANCE
<b>Training of Trainers</b>	<b>11,196</b>	<b>11,911</b>	<b>-715</b>
Training Global Trainer	3,082	3,082	
Training Local Trainer	3,512	4,227	
Travel Costs	4,602	4,602	
<b>Training Phase 1 &amp; 2</b>	<b>27,571</b>	<b>28,342</b>	<b>-771</b>
Project Management & Fundraising Training	4,571	4,571	
Introduction to Street Work and M&E Training	8,464	8,282	
HSF Volunteer Training	5,171	4,811	
Recall Day	503	256	
Working with Girls Training	4,530	5,534	
Headcount Training	4,332	4,888	
<b>Project Activities</b>	<b>35,013</b>	<b>35,814</b>	<b>-801</b>
Headcount & Service Mapping	8,969	8,997	
Local Advocacy Workshops	2,624	2,598	
Annual Network Forum	1,532	2,434	
Street Worker Kits	1,920	1,900	
Mentoring	4,800	4,800	
M&E Support	2,880	2,800	
Emergency Medical Care costs	768	768	
Street Worker salaries	11,520	11,517	
<b>Project Management</b>	<b>13,667</b>	<b>13,692</b>	<b>-25</b>
StreetInvest	7,040	7,040	
CINI	3,616	3,616	
LBH	3,011	3,036	
Direct project costs	73,780	76,067	
Administrative costs (from total)	13,667	13,692	
<b>Total year 1 budget:</b>	<b>87,447</b>	<b>89,759</b>	<b>-2,312</b>